How to obtain an authorization using NIA (National Imaging Associates)

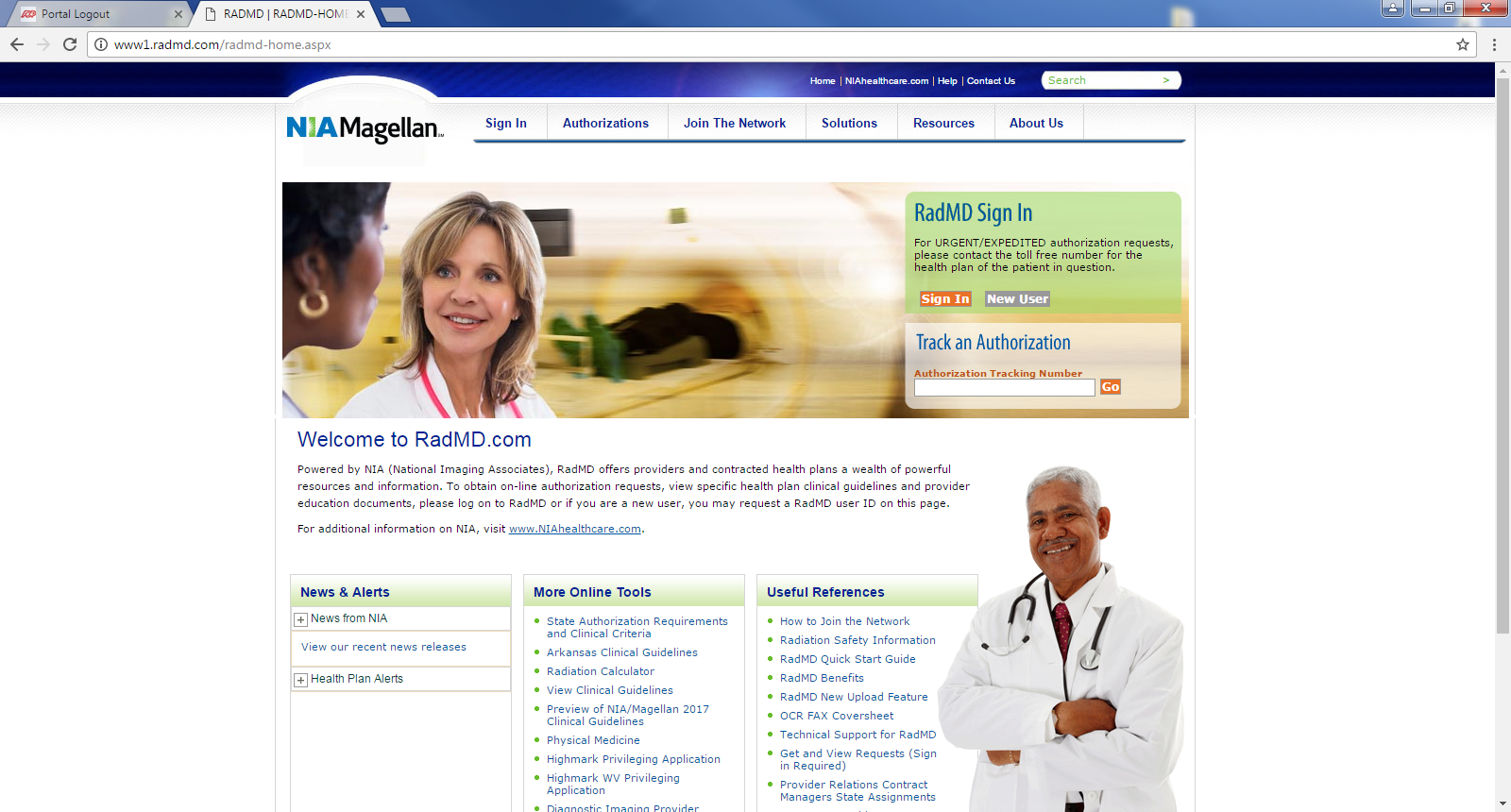
Go to <http://www1.radmd.com/radmd-home.aspx>

We use NIA to obtain Authorizations for BCBS of CA

Login: vvaladez5

Password: Valley@8

Select ‘Sign In’ at the top



A warning screen will pop up… Just select Ok

On this screen, under Menu Options, Request, Select Request Exam



Select Continue (Step 1)



Enter the information requested on this screen

Enter only 2 letters of the patients first name, and last name

DOB

Enter the correct health plans in the dropdown

Select Save and Continue



If you receive a message “We are unable to process your request…..”, then a phone call needs to be made. Click the blue highlighted area that says **Click here for the NIA Call Center Telephone Numbers**

Select the correct referring doctor from the list, or enter the provider information in the area provided



If the doctor is not listed, you have to search by provider name (first/last). If that doctor is not listed, you must add the provider by selecting **CLICK HERE to create a new physician record** in our system